



Operation CERTainty

Presenters:

Acting Staff Sgt. Derek Klassen

Analytical Manager Tamara Daku

Community Engagement Response Team (CERT)

2025 09 24



ISC: UNCLASSIFIED



Overview



- Address crime and social disorder, including the trafficking and consumption of drugs (such as fentanyl), downtown and on transit.
- Address individuals demonstrating unsafe behaviour through enforcement, strategic patrols and compassionate supports.





Statistics



February 16 to April 13, 2025

3,478 CALLS ATTENDED

75% officer-generated

66 CDSA CHARGES

HIDTA charges: **175**
charges against **28**
individuals

373 CHARGES LAID

2,197 SOCIAL AGENCY
REFERRALS

2,480 ARREST WARRANTS

2,062 BUSINESS
CONTACTS

1,967 SUMMONSES

ISC: UNCLASSIFIED





Business Feedback



- 82% reported perception of safety was unchanged
- 93% support increased uniformed presence
- Persistent open drug use, social disorder and homelessness cited for unchanged or worsened perceptions of safety
- Increased aggressivity of individuals causing public disturbances, mental health crises continue to impact perceptions of safety
- Increased security costs and growing volume of security related incidents
- Increased presence merely displaced problems without addressing root causes



Challenges & Advocacy



Bylaw for open-air consumption

Enhanced Peace Officer authorities

Safe day spaces outside downtown

Extended Navigation Centre hours

Long-term support needs





Questions?

Calgary

