

# ISSUE REPORT

## FOR THE CALGARY POLICE COMMISSION

ISC: Unclassified



<b>SUBJECT:</b>	RESULTS OF THE 2025 COMMUNITY PERCEPTION RESEARCH	
<b>DATE:</b>	JUNE 2025	
<b>PURPOSE:</b>	<input checked="" type="checkbox"/> FOR INFORMATION <input type="checkbox"/> SEEKING APPROVAL	
	<input type="checkbox"/> TO DISCUSS AT MEETING <input type="checkbox"/> SEEKING DIRECTION	
	<input type="checkbox"/> TO DISCUSS VIA EMAIL <input type="checkbox"/> OTHER:	
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### REASON FOR THIS REPORT

The Commission is being presented with the 2025 community perception survey results.

### ISSUE SUMMARY

The Commission conducts public perception research annually to learn how Calgarians perceive their safety, how satisfied they are with the quality of policing in Calgary, and what the community sees as key policing priorities.

This research alternates each year between a quantitative survey and a qualitative project focused on a specific topic. This year, a quantitative survey was conducted.

### BACKGROUND

Alberta's *Police Act* gives the Calgary Police Commission and City Council the responsibility to ensure there is adequate and effective policing in Calgary. A key measure of effective policing is whether the Calgary Police Service is meeting the desired service levels of Calgarians.

One of the inputs used by the Commission to determine whether Calgarians are getting the policing they desire is community perception research. The research aims to balance the need to track satisfaction trends over time with the need to ask the public for input on specific topics that will help shape police priorities or policies.

### REQUIRED ACTION AND RECOMMENDATION

The presentation from the firm that conducted the 2025 research, Illumina Research Partners, is being provided as an attachment for information.