

CPS - Arkininstall Response



PSS Business Revitalization

Overview

- 4-year Work Plan (2019-2022)
- Arkininstall Inquiry Recommendations
- CPS Internal Audit Results

Key Result Areas

- People
- Process
- Training
- Policy and SOPs

Improvements Delivered

People

- Increased administrative oversight
- Increased investigative oversight
- Enhanced capacity to background internal complaints
- Clear roles & responsibilities
- Stability and expertise

Process

- Risk-based triage
- Engage investigators earlier
- Enhanced file ownership
- Quality Assurance and documented decision making throughout file progression
- Consistent application of standards

Improvements Delivered

Training

- CCLC curriculum designer assigned
- Comprehensive onboarding comprising:
 - On-the-job
 - E-learning
 - Resources
 - Development practices

Policy & SOPs

- Revisions to address Arkininstall recommendations include:
 - Administrative reviews
 - Adverse judicial findings
 - Court decisions & Crown criticisms
 - Gang membership

Continuous Improvement

- Arkininstall Response presented to LERB
- Provincial Training
- Follow-up Internal Audit requested
- Executive Commitment
 - Approvals of process and staffing revisions
 - Weekly Chief's briefing
- 2020 Work Planning